

From a touch tone phone dial **257-3861**.

Enter your account number followed by the # sign

Enter your 4-digit access code (*see credit union*)

Enter a 2-digit action code (*see below*)

### ACTION CODES

- 10 ..... Savings or Checking Transfer
- 11 ..... Savings or Checking to Loan Transfer
- 17 ..... Check Withdrawal
- 30 ..... Checking / Share Draft Balance
- 31 ..... Savings / Share Account Balance
- 32 ..... Loan Balance
- 40 ..... Last 10 Checks Cleared
- 41 ..... Last Checking Deposit
- 42 ..... Last 10 Checks Cleared by number
- 50 ..... Last 10 Checking Deposits
- 51 ..... Last 10 Savings Deposits
- 52 ..... Last 10 Savings Withdrawals
- 53 ..... Last 10 ATM Transactions
- 54 ..... Last 10 ACH Deposits
- 55 ..... Last 10 ACH Withdrawals
- 60 ..... Year-To-Date Dividends
- 61 ..... Year-To-Date Interest Paid on Loans
- 62 ..... Prior Year Dividend Earned
- 63 ..... Prior Year Interest Paid on Loans
- 64 ..... Last Dividend Applied
- 70 ..... Lobby & Loan Hours
- 71 ..... Drive-Up Hours
- 81 ..... Loan Payoff Status
- 82 ..... Calculate Loan Payments  
Enter 1 to calculate payment  
Enter 2 for amount of loan based on  
a payment amount
- 96 ..... Change Access Code (*PIN for ABBY*)
- 98 ..... Terminate the call
- 99 ..... Automated Help
- ## ..... Return to main menu

### SHARE TYPE CODES

- Savings Account ..... 01
- Other Savings ..... 02...09
- Checking / Share Draft ..... 75
- Christmas Club Account ..... 25
- Loans ..... Your loan # on your statement

## IMPORTANT NOTES

1. ABBY cannot transfer money to another person's account, make a check payable to another person or send a check to any other person's address.
2. No decimals are needed. Enter 2500 for \$25.00. Interest rates are 2 digits. Enter 75 for 7.5%.
3. With ABBY you can get your Account Balances By Yourself, anywhere, any-time. ABBY is safe, confidential, free, and easy to use.
4. It is not necessary to listen to the full message. You may enter a code and interrupt ABBY anytime.



1109 Hartman Ln. • Shiloh, IL 62221  
6100 West Main St. • Belleville, IL 62223  
1900 Carlyle Ave. • Belleville, IL 62221

(618) 233-8073

ABBY (618) 257-3861

*ABBY is available 24 hours a day except when we are backing up the system at night for about 30 minutes and for a brief period during end of month processing.*

# ABBY

*Catholic & Community  
Credit Union's*

## 24-Hour Touch-Tone Teller



*Account Balances By Yourself*

# 257-3861

# ABBY

## Helps you keep in touch with your money.

Catholic & Community Credit Union's audio response system lets you get all of your Account Balances By Yourself.

ABBY is the most convenient way to make many of your financial transactions.

ABBY turns a touchtone phone into your personal automated teller.

You can access your accounts through ABBY from almost any touchtone phone .... anywhere, anytime.



### ABBY is Convenient

You can call from home, work, or even while you are away on vacation. Any time of the day or night, you choose the time most convenient for you to access your Catholic & Community Credit Union accounts.

### Here are some of the things ABBY can do for you:

- Transfers between savings & checking
- Loan payments from savings & checking
- Give you balances on savings, checking, Christmas club, and loans
- Withdrawals from savings & checking (a check will be mailed to you)
- Get payoff amounts on your loans
- Calculate a payment for you on a new loan

### Safe and Secure

Using ABBY is as safe as making your transactions at the credit union.

All your ABBY transactions are kept strictly confidential. Only you will know your personal identification number.

ABBY cannot transfer money to another person's account, make a check payable to another person, or send a check to any other address than your own.

When you ask for this service the credit union will assign you an access code or (PIN) of your choice.

### EXAMPLE

Lets say you want to transfer \$50 from your savings account to your checking account. Here's how it works:

**YOU CALL: 257-3861**

**ABBY:** Thank you for calling ABBY.  
Please enter your member number followed by the pound sign (#)  
*You enter:* Your member number then #

**ABBY:** Please enter access code for your member number  
*You enter:* Your access code (pin number)  
(Get this code at the credit union)

**ABBY:** Please enter your two digit action code.  
*You enter:* 10 (This is the code for share to share transfer)

**ABBY:** Please enter the share type of the account you wish to transfer from  
*You enter:* 01 (savings account)

**ABBY:** Please enter the share type of the account you wish to transfer to  
*You enter:* 75 (checking account)

**ABBY:** Please enter the amount you wish to transfer in dollars and cents. Follow your entry with the # sign  
*You enter:* 5000#

**ABBY:** To process, press 11, to cancel press 99  
*You enter:* 11

**ABBY:** Asks you for the next transaction  
*You enter:* 98 to terminate the call